



News Release

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Cumberland Receives Honor as Innovative Digital County

FAYETTEVILLE – The Center for Digital Government and the National Association of Counties (NACo) have recognized Cumberland County as one of the most technologically innovative counties in the nation. Cumberland County ranked sixth in the category of counties with a population of 250,000 – 499,999. The winners were announced July 21.

Cumberland County Information Services Director Keith Todd and Chairman of the Board of Commissioners Glenn Adams accepted the award at the NACo conference, held July 21 – 24 in Columbus, Ohio. Durham County was ranked 10th in the same category as Cumberland County.

The survey, conducted by the Center for Digital Government and NACo, identifies the best technology practices among U.S. counties, including initiatives that save tax dollars through newfound efficiencies; boost transparency, cybersecurity and engagement; or innovate through unique and exciting projects.

The survey based Cumberland County's ranking on its focus on mobile accessibility and its strategic technology rollout. Specific innovations listed are layering in of artificial intelligence to supplement the county's cybersecurity stance. The department's Business Intelligence Unit is also cited. The unit was created based on ever-increasing demands on the county's technology services, both internally and externally.

“As technology continues to grow in all facets of our lives, country governments are adapting and innovating,” said NACo Executive Director Matthew Chase. “The Digital Counties Survey spotlights how counties deploy technology to enhance services and benefit residents while being responsible stewards of taxpayer resources.”

“This award acknowledges the collaborative effort of Cumberland County to provide technology solutions that enhance business processes and improve services to the citizens in innovative and exciting ways,” said Information Services Director Keith Todd.



Information Services Director Keith Todd, left, and Chairman Glenn Adams hold up the Center for Digital Government award ranking Cumberland County sixth in the nation for most technologically innovative counties with a population of 250,000 – 499,999, at the National Association of Counties conference in Columbus, Ohio.

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