



News Release



For Immediate Release

Contact: Joint Information Center
Cumberland County and City of Fayetteville
Joint Information Center
910-437-1880 or 910-321-6676 (media calls only)
910-677-5509 (public can call this number)

Oct. 12, 2016

Water Distribution, Food Stamp Replacement, and More JIC Media Release 12:45 p.m.

FAYETTEVILLE, N.C. – Here is an update on storm-related information.

Food Stamp Replacement:

Cumberland County residents who are already receiving food and nutrition benefits and have experienced flood damage and/or power outages may apply for replacement Food and Nutrition Services benefits. Go to DSS today from 9 a.m. to 8 p.m. and then during normal hours starting Thursday.

This is only for clients already receiving food stamps. We are awaiting instructions from the state regarding disaster food stamps for residents who do not currently receive food stamp benefits, but who have experienced flood damage and/or power outages as a result of Hurricane Matthew.

If you have questions about replacement food stamps, call 910-323-1540, and select option 4 for food stamps from 7:30 a.m. to 5 p.m. Monday through Friday. Please do not call the Child Protective Services line after hours or leave messages regarding food stamps. The purpose of the Child Protective Services line is to report incidents of abuse and neglect.

Water Distribution Points Updates:

Residents can still go to the following locations to pick up free water provided by emergency management officials. Distribution is limited to one case per family. Hours are 10 a.m. to 7 p.m. or while supplies last.

- J.W. Seabrook Elementary School, 4619 NC HWY 210 S, Fayetteville
- District 7 Elementary School, 5721 Smithfield Rd., Wade
- J.S. Spivey Recreation Center, 500 Fisher Street, Fayetteville

Shelter Locations and Updates:

Four shelters are still in operation throughout the area. The current combined occupancy of these shelters is 109 people. The location of the four shelters is listed below.

- Spring Lake Recreation Center at 245 Ruth St., Spring Lake

- Smith Recreation Center, 1520 Slater Ave., Fayetteville
- South View Middle School, 4100 Elk Road, Hope Mills
- Kiwanis Recreation Center, 352 Devers Road, Fayetteville

Donated Goods and Volunteer Management Efforts:

Organizations and individuals are reaching out to help our community as we begin to recover from Hurricane Matthew. Two major organizations, Manna Church and Covenant Love Church/ Operation Blessing Disaster Relief, are coordinating volunteer efforts and providing post-disaster assistance to residents.

Manna Church, 5117 Cliffdale Road, is coordinating volunteer efforts related to trash and debris removal, tarps for homes, water and food assistance, and communication assistance with insurance companies. Call 650-2-RESCUE (737283) or 910-867-9151 for more information.

Covenant Love Church/Operation Blessing Disaster Relief, 420 Dunn Road, is serving hot meals daily at 5 p.m.

Volunteers are also assisting with gutting and debris removal, as well as packing and salvaging personal belongings. Call 757-272-8650, Monday through Saturday, 9:30 a.m. to 4:30 p.m. if you need help.

Volunteers who want to assist are asked to register at 8 a.m. Monday through Saturday at Covenant Love. Orientation and training will take place at 8:30 a.m. Wear rubber boots and long pants for safety reasons.

The American Red Cross also needs volunteers. Call 910-867-8151 for more information.

If your organization or business would like to donate items, contact the Donation Management section of the Cumberland County Emergency Operations Center at 910-321-6716, or Manna Church at 910-867-9151.

FEMA Assistance:

The Federal Emergency Management Agency (FEMA) announced that federal disaster assistance has been made available to Cumberland County to supplement state, tribal, and local recovery efforts in the area affected by Hurricane Matthew.

This will make federal funding available to affected individuals in Cumberland. Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses, and other programs to help individuals and business owners recover from the effects of the disaster.

Federal funding is also available to state and eligible tribal and local governments and certain private nonprofit organizations on a cost-sharing basis for emergency work in Cumberland County.

Residents who submitted pre-applications for individual assistance must follow through and complete the full application process outlined below.

Individuals and business owners who sustained losses area can apply for assistance online at www.DisasterAssistance.gov or **1-800-621-FEMA (3362)**.

Disaster assistance applicants who have a speech disability or hearing loss and use TTY should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. seven days a week until further notice.

Another announcement will be sent once FEMA officials are in our area and a Disaster Recovery Center is established. It is very important that residents call the FEMA line at 1-800-621-3362 and not local emergency management or government offices.

Media should call the Joint Information Center at 910-437-1880 or 910-321-6676 for media queries.

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