



# News Release

## FOR IMMEDIATE RELEASE

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## Crisis Intervention Program Funds Available For Heating, Cooling Crisis Needs

FAYETTEVILLE – The Salvation Army of Fayetteville is accepting Crisis Intervention Program (CIP) applications for individuals and families who are experiencing or are in danger of experiencing a heating or cooling-related crisis. A limited amount of funds is available and households are served on a first-come, first-serve basis.

The CIP program is administered by the Cumberland County Department of Social Services, but applications must be made through the Salvation Army, located at 1047 Southern Ave., Fayetteville. The CIP program will be in effect until all funds are exhausted or the state fiscal year ends. If a household is eligible and funds are available, the household may receive more than one payment during the fiscal year. Benefits may vary based upon the amount needed to alleviate the crisis; however, benefits cannot exceed \$600 and/or the maximum allowed benefit amount per State fiscal year.

Individuals who apply for CIP must provide the following information:

- Picture identification for the head of the household.
- Social Security numbers for all household members.
- Verification of an energy-related crisis, such as a past due bill with a disconnection notice or verification the house has no heating or cooling source.
- Verification of all household income.

The following are CIP requirements for receiving aid:

- Income – The household meets income eligibility if the total household income is equal to or less than 150 percent of the current poverty level.
- Citizenship – A household must contain a U.S. citizen or an eligible alien.
- Crisis – A household is considered in a crisis if there is a person experiencing, or in danger of experiencing, a life-threatening or health-related emergency and sufficient, timely and appropriate assistance is not available from any other source. Life-threatening is defined as a household which has no heating or cooling sources or has a disconnect notice for their primary heating or cooling service and the health or well-being of a household member would be in danger if heating or cooling service was terminated.

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Each household will be evaluated on a case-by-case basis to determine if there is a heating or cooling crisis. Once a crisis is determined, an applicant must first check for help through other emergency assistance programs, such as Energy Neighbor or Share the Warmth. If an applicant is approved, funds are paid directly to the utility provider.

Applications are accepted Monday through Friday, from 8 a.m. to 4:30 p.m. at the Salvation Army office located at 1047 Southern Ave., Fayetteville. For more information, call the Salvation Army at 910-307-0359 or 910-307-0360 or call DSS at 910-677-2360.

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