



# News Release



## **City/County Storm Update** (Fayetteville, N.C. April 25, 2011)

Federal Emergency Management Agency (FEMA): FEMA is operating a Disaster Recovery Center in Conference Room D of the Department of Social Services, 1225 Ramsey St. Citizens who have experienced storm damage can meet with representatives from local, state and federal agencies to learn more about assistance available to them. Several other agencies are available to help at the center, which is intended to be a one-stop shop for residents in the affected areas.

The Cumberland County Public Health Department is providing tetanus and flu shots to storm victims at the Disaster Recovery Center.

The center will be open seven days a week from 8 a.m. to 7 p.m. until further notice.

FEMA Community Relation Outreach Teams are canvassing storm damaged neighborhoods. The goal is to meet one-on-one with citizens who have been impacted by the storm and provide important information on how to register for aid.

Applications for FEMA assistance can be filed online or by phone, and those needing assistance in registering with FEMA can find help at the recovery center. Residents and business owners who sustained losses in the storm need to register for FEMA assistance at [www.fema.gov](http://www.fema.gov), click on Disaster Survivor, or by calling (800) 621-FEMA (3362) or 1-800-462-7585 (TTY) for the hearing and speech impaired.

Command Posts: The City of Fayetteville Police and Fire Departments have ceased operations of the command posts. All police storm related operations will be coordinated from the Santa Fe Sub-Station, located at 5089 Santa Fe Drive. The Police Department will continue to assign additional officers to the storm ravaged areas for security purposes.

Curfew: The storm related curfew is no longer in effect.

Satellite Permit Station: The City of Fayetteville's satellite permit station has ceased operations. Requests for building and electrical permits can be made through the Development Services Department on the first floor of City Hall. The office is open weekdays 8 a.m. to 5 p.m.

Debris Collection: The City of Fayetteville's debris contractor collected 29,372 cubic yards of debris on city streets from Friday April 21 through Sunday April 24. Vegetation has been the main focus of the pickup, but on Monday April 25 crews began hauling structural debris and bulky waste. This includes building materials and furniture.

The City's debris contractor is operating throughout the city and will make multiple passes through neighborhoods until debris is picked up in the coming days and weeks, giving residents time to bring materials to the curb. Residents are urged to be patient as cleanup trucks make their way through damaged neighborhoods.

The N.C. Department of Transportation is picking up storm debris on DOT roads within the corporate limits of Fayetteville and in the unincorporated areas of Cumberland County, specifically Beaver Dam and Linden. Residents are reminded to place debris by the curb and not on the roadway.

Debris needs to be separated into the following categories:

- Vegetative items like tree limbs, stumps and leafy matter
- Spoiled food/contaminated recyclables
- Structural debris/bulky waste: Construction and demolition items like metal roofing, lumber and wood, tile, glass, gypsum board and furniture
- Appliances: White goods like stoves, heat pumps, refrigerators and water heaters
- Electronic waste like computers and TVs
- Household hazardous wastes like cleaning products, paints, stains and solvents.

Emergency Shelter Operations: Westover Recreation Center, located at 267 Bonanza Drive, remains open as a shelter 24 hours a day until further notice. The shelter is being staffed with Red Cross volunteers and Social Services and Health Department personnel. A mobile unit for free hot showers is being provided at Westover Recreation Center by the NC Baptist Men Association.

United Way Referral Phone Line: Residents can dial 211 to report any damages to property or unmet needs. This service is free of charge and offered through the United Way.

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City/County Public Information Office, EOC  
Phone: (910) 321-6822, (910) 321-6732