



News Release



City/County Storm Update (Fayetteville, N.C. April 20, 2011)

2-1-1 Line for Reporting Damages

Dial 211 to report any damages to your property or unmet needs. This service is free of charge and offered through the United Way. A database will be established to assist governmental and non-profit relief agencies.

Access to Secured Neighborhoods

As of today, individuals do not have to get resident access cards or contractor permits in order to access the storm-related areas.

Clean-up and Recovery

Residents in storm-affected areas within the City of Fayetteville and in the unincorporated areas of the county are advised that debris pickup has started.

While homeowners may hire private contractors to begin repair work on their homes, it is not necessary to pay a private contractor to haul debris. Debris can be picked up free of charge by the company contracted with the City of Fayetteville, if it is placed and sorted at the curb.

Debris cleanup crews will make multiple passes through neighborhoods in the coming days and weeks, giving residents time to bring materials to the curb. Residents are urged to be patient as cleanup trucks make their way through damaged neighborhoods.

The N.C. Department of Transportation is picking up storm debris in the unincorporated areas of Cumberland County, specifically Beaver Dam and Linden. Residents are reminded to place debris by the curb and not on the roadway. Debris needs to be separated.

A city garbage truck will pass through damaged neighborhoods once per day to pick up household garbage.

Storm Debris Separation

It is very important that residents separate types of storm debris and place the materials at the curb. Items should be sorted into the following piles:

- Vegetative items like tree limbs, stumps and leafy matter
- Construction and demolition items like metal roofing, lumber and wood, tile, glass, gypsum board
- Household hazardous wastes like cleaning products, paints, stains and solvents
- Electronic waste like computers and TVs
- White goods like stoves, heat pumps, refrigerators and water heaters
- Soil, mud and sand
- Vehicles and vessels

Road Closures

Yadkin Road remains closed at Horseshoe Road to Fort Bragg gate. The Yadkin Road Fort Bragg gate remains closed to all traffic. Reilly Road is open.

City and County Permits Waived Fees

The City of Fayetteville and Cumberland County have waived electrical permit fees in affected areas until May 2. Cumberland County has waived fees at the Wilkes Road Landfill for citizens who prefer to haul their own vegetative debris. Limbs must be cut shorter than nine feet.

Ben Martin Elementary School

School will be held at EE Miller Recreation Center from 8:30 am until 3:00 pm on Wednesday, April 20th - Thursday, April 21st and from 8:30 am until 1:00 pm on Friday, April 22nd. Breakfast and lunch will be provided at no cost to each student. If you would like to transport your child, the address is: EE Miller Recreation Center – 1361 Rim Rd. If you have any questions, please contact your school at 864-4843 or the Cumberland County Schools Transportation Office at 678-2582.

Mobile Cell Phone Charging Unit

Home Depot will be circulating through affected neighborhoods with a mobile cell phone charging unit. If you see their vehicle, you may use it to charge a mobile phone. Home Depot crews will be in the LaGrange area Wednesday at 2 p.m. and Thursday at 10 a.m.

State of Operations

We have had excellent support and coordination for the joint City/County Emergency Operations Center. Agencies have really come together to assist in the community in responding to this disaster.

We maintain a presence at one command post on Yadkin Road across the street from General Jackson's.

The emergency stage of operations has ceased and we are in the recovery phase. Federal, State and local officials are on the ground assessing damages. FEMA began assessing storm damage April 18 and will continue operations today. FEMA officials have reported that approximately one-third of the impact area has been assessed. So far, they have identified damages to residential properties: 147 with minor damage, 131 with major damage and 167 as destroyed.

The Red Cross continues to coordinate distribution of ice, food and multiple truck loads of water.

What Citizens Should Know about Contracting after Disasters

Residents are advised to be cautious when contracting with private companies for clean up and recovery services. Citizens should ask the contractor to show a City authorization form.

The North Carolina Department of Justice Attorney General Roy Cooper offers tips to consumers at <http://ncdoj.com>.

Shelter

We want to remind our citizens that the Westover Recreation Center, located at 267 Bonanza Drive, remains open as a shelter. The shelter is being staffed with Red Cross volunteers and Social Services personnel. A mobile unit for free hot showers is being provided at Westover Recreation Center by the NC Baptist Men Association.

Department of Social Services

Residents in affected areas can apply for food and nutrition assistance at the Westover Recreation Center. At this time, the regular income limits do still apply. Anyone with special needs can contact Department of Social Services at 910-323-1540 for assistance.

Unemployment

Employees of businesses affected by storm damage may be eligible for unemployment benefits. Contact the Employment Security Commission 910-486-1010 or visit 414 Ray Avenue.

City Service Impact

While the City of Fayetteville, Cumberland County and other agencies have made great progress with assessing storm damage and clearing roadways, the City's services will be impacted.

- Code enforcement and inspections services may also be delayed this week due to the damage in affected areas.
- The City of Fayetteville's FAST services are operational; however, some routes may be impacted in the storm-damaged areas.
- Citizens can put regular trash out at the curb this week, but are asked to please be patient as crews work to get to their areas.

- There will be no bulky item pickups for the April 18-25
- City garbage truck is going through the affected areas once a day to collect any household garbage.

Red Cross

Monetary donations may be made to the American Red Cross Highlands Chapter at 807 Carol Street, Fayetteville, NC 28303. Call 910-867-8151 ex. 29 or log onto www.highlandsarc.org. Red Cross may be able to help place individuals in the shelter. Red Cross does not accept clothing, blankets or household goods. Red Cross accepts donations of water. Red Cross provides meals to those in the shelter.

FOR INFORMATION:

www.cityoffayetteville.org

www.co.cumberland.nc.us

<http://facebook.com/CumberlandNC>

<http://twitter.com/CumberlandNC>

<http://www.BeTheBadge.com>

<http://www.facebook.com/pages/Fayetteville-Police-Department/115138755183808>

<http://twitter.com/fayettevillepd>

Register for FPD Alerts at <http://www.Nixle.com>

Call the City Storm Hotline at 433-1FAY (1329) for storm related or City service questions.

The Governor's Information Hotline is open 9 a.m.-7 p.m. at 1-888-835-9966.

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