



News Release



City/County Storm Update (Fayetteville, N.C. April 22, 2011)

Federal Emergency Management Agency (FEMA) Community Relation Outreach Teams will begin canvassing storm damaged neighborhoods beginning today, April 22 and continuing until further notice. The goal is to meet one-on-one with citizens who have been impacted by the storm and provide important information on how to register for aid.

FEMA has opened a Disaster Recovery Center in Conference Room D of the Department of Social Services, 1225 Ramsey St. Citizens who have experienced storm damage can meet with representatives from local, state and federal agencies to learn more about assistance available to them.

The center will be open seven days a week from 8 a.m. to 7 p.m. until further notice and will be open all weekend, including Easter Sunday.

Applications for FEMA assistance can be filed online or by phone, and those needing assistance in registering with FEMA can find help at the recovery center. Residents and business owners who sustained losses in the storm need to register for FEMA assistance at www.fema.gov, click on Disaster Survivor, or by calling (800) 621-FEMA (3362) or 1-800-462-7585 (TTY) for the hearing and speech impaired.

Several other agencies will be available to help at the center, which is intended to be a one-stop shop for residents in the affected areas. The Employment Security Commission, Salvation Army, Cumberland County Health Department, Cumberland County Department of Social Services and others are among those providing relief assistance at the center.

Those needing disaster relief services are asked to use the south entrance to the DSS building. All customers needing other DSS services are asked to use the north entrance.

The Fayetteville Area System of Transit (FAST) will service the DSS with regular service. Routes 4 and 5 will be running normal service today through Saturday. Route 17 will provide regular service in the Reilly and Yadkin areas, including Bonanza, Yadkin, Fillyaw, Reilly and Morganton. FAST officials will assess the need for service on Sunday and make a decision later.

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