



News Release

FOR IMMEDIATE RELEASE

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Emergency Services

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Emergency Services Offers 911 Call Center Tours By Appointment

FAYETTEVILLE – As part of National County Government Month and Public Safety Telecommunications Week, Cumberland County Emergency Services invites the public to tour the county's Emergency Communications Center Monday through Friday, April 11 – 15, between the hours of 8 a.m. and 5 p.m. The tours are given by appointment only. Call 910-678-7688 to schedule a time. Do **NOT** call 911.

Anyone wishing to tour the facility must have a valid picture ID and be signed in by a communications manager. The call center is in the Law Enforcement Center at 131 Dick Street in downtown Fayetteville.

Telecommunicators are responsible for receiving emergency calls and dispatching help. The second full week of April is National Telecommunicators Week.

Emergency Services also reminds residents to stay prepared for severe weather and overall emergency preparedness by going to co.cumberland.nc.us/emergency_services.aspx or www.ReadyNC.org, which offers a free mobile application for smart phones. Residents can also sign up for CodeRED, the free emergency notification service, on the county's homepage at co.cumberland.nc.us.