



News Release

FOR IMMEDIATE RELEASE –

June 11, 2014

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Southpoint Water System Issues Boil Water Advisory

FAYETTEVILLE - Cumberland County is issuing a boil water advisory to all Southpoint Water System customers until further notice. Customers should boil water for three minutes before using.

Bladen County shut down the groundwater well supplying water to Southpoint customers today for maintenance to the well filters.

The attached detailed information is being provided door-to-door to each customer.

Customers can call the Cumberland County Public Utilities Department at 910-678-7682 for more information.

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DRINKING WATER WARNING

Southpoint SD water system lost pressure in the distribution system

BOIL YOUR WATER FOR THREE MINUTES BEFORE USING

The Southpoint SD water system was shut down on June 11, 2014 due to Bladen County's maintenance of the filters on the groundwater well that supplies water to the Southpoint residents. This led to a loss of pressure in the distribution system, which may cause backpressure, backsiphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a high potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil for at least (3) three minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice.** Boiling kills bacteria and other organisms in the water. ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.
- *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What happened? What is being done?

Bladen County shut down the well supplying water to Southpoint in order to service the filters and was back feeding our system from their other groundwater wells.

We will inform you when you no longer need to boil your water. For more information, please contact Cumberland County Public Utilities at 910-678-7682 or 130 Gillespie Street, Room 214, Fayetteville, NC 28301.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cumberland County Public Utilities
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