



CUMBERLAND  
COUNTY  
★ NORTH CAROLINA ★



## **STORM RESPONSE CITIZEN UPDATE**

**April 29, 2011**

### ***Disaster Food Benefits for Storm Victims***

Applications for the Disaster Food and Nutrition Program will be accepted for five consecutive days at the Department of Social Service starting Friday, April 29. The program is open to individuals not normally eligible for Food and Nutrition Services benefits who were affected by the April 16 tornadoes. Eligibility is based on available income and resources.

***In Cumberland County, applicants should go to the Department of Social Services, 1225 Ramsey St., between 7:30 a.m. and 5 p.m. Friday, April 29, through Tuesday, May 3. Staff will be on hand Saturday and Sunday during those hours.***

Residents of the affected areas of Cumberland County who are not currently receiving Food and Nutrition Services benefits may qualify for temporary assistance for a one month period if:

- Your home or self-employment property was damaged or destroyed
- You have disaster related expenses
- You lost wages
- You had food loss as a result of a power outage of at least eight hours

Those applying for Disaster Food and Nutrition Services benefits will be asked to provide:

- proof of their identity
- proof of residency, such as a utility bill
- Social Security numbers and dates of birth for all members of their household.

**Replacement Benefits:** For Cumberland County residents who currently receive Food and Nutrition Services benefits and who suffered a food loss, damage to their home or self-employment property, or loss of wages as a result of the April 16 storms may request replacement benefits during the above time period or normal operating hours unless they have already done so. Requests for replacement benefits must be completed no later than May 6, 2011.

### ***2-1-1 Line for Reporting Damages***

Dial 2-1-1 to report any damages to your property or unmet needs. This service is free of charge and offered through the United Way. A database will be established to assist government and non-profit relief agencies.

### ***Red Cross***

If you have sustained major damage to your home as a result of the April 16 tornadoes and need assistance with emergency disaster-caused needs contact: 1-800-RED CROSS (1-800-733-2767) from 8 a.m. to 5 p.m.

### ***Call City About Debris Collection***

The City of Fayetteville's tornado debris contractor, AshBritt, is hard at work throughout city neighborhoods affected by the tornadoes. However, the City encourages citizens to contact its call center at 433-1FAY (1329) if their debris has not been collected.

AshBritt is operating throughout the city and will continue to make passes through the affected areas until debris is picked up.

In some instances, as soon as the contractor picks up debris, shortly thereafter citizens are taking more debris to the curb. AshBritt is working very hard to keep pace with the citizens.

As a reminder to citizens, AshBritt or the City cannot collect debris on private property. Citizens are reminded that debris must be taken to the curb for collection so trucks can reach debris.

Debris must be sorted into the following categories:

- Vegetative items like tree limbs, stumps and leafy matter
- Spoiled food/contaminated recyclables
- Structural debris/bulky waste: Construction and demolition items like metal roofing, lumber and wood, tile, glass, gypsum board and furniture
- Appliances: White goods like stoves, heat pumps, refrigerators and water heaters
- Electronic waste like computers and TVs
- Household hazardous waste like cleaning products, paints, stains and solvents.

**The N.C. Department of Transportation is picking up storm debris on state-maintained road in the unincorporated areas of the county that were seriously affected by the storm, including Beaver Dam and Linden.**

Keep these items in mind while collecting debris for removal:

- Check your homeowners insurance as often debris cleanup is covered by insurance and arrangements for its collection will be handled by the insurance company;
- NCDOT will collect vegetation debris such as trees and limbs, as well as building materials, but they must be separated;
- Property owners are asked to cut storm-related debris into five- or six-foot pieces, if possible, and place it along the roadway, but out of travel lanes;
- Major appliances, household hazardous materials such as paint, propane tanks, etc., and other similar materials will not be collected. It is recommended that property owners contact their county emergency management office regarding how to dispose of those items. Furniture will, however, be accepted.

