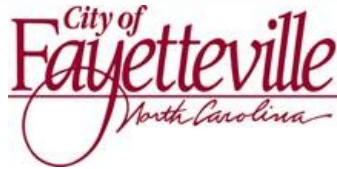




# News Release



## **City/County Storm Update** (Fayetteville, N.C. April 18, 2011)

### **State of Operations**

We have had excellent support and coordination for the joint City/County Emergency Operations Center. Agencies have really come together to assist in the community in responding to this disaster.

Currently, we are maintaining presence at three command posts. For emergencies, citizens can go to these posts, which are located on Yadkin Road at General Jackson's; on Reilly Road across from the Pizza Hut; and at Andrews Road at Ramsey Street.

The emergency stage of operations has ceased and we are in the recovery phase. City and County building inspectors, code enforcement officers and tax assessors are on the ground assessing damages.

The Red Cross is coordinating efforts to deliver ice, food and water to the affected areas.

### **Road Closures**

These roads continue to be closed to vehicular traffic: Yadkin Road is closed from Sante Fe Drive to the Yadkin Road Fort Bragg gate. Reilly Road is closed from Morganton Road to the Reilly Road Fort Bragg gate.

### **Access to secured neighborhoods**

While these areas currently have tightly controlled access, the police department is allowing residents and recovery assistance to enter the area as deemed safe and appropriate by on-scene commanders.

Citizens are encouraged to stay away from these areas unless they are residents or are engaged in specific relief operations.

A decision regarding a curfew for this evening will be made later today.

The Fayetteville Police Department is currently working on establishing an ID card identification system for residents of the devastated areas and for the identification of contractors entering the areas. The police department anticipates to establish this system later today. Citizens and contractors will be directed to the Police Command Posts in either the Yadkin Road or Reilly Road corridor.

### **Shelter**

We want to remind our citizens that the Westover Recreation Center, located at 267 Bonanza Drive, remains open as a shelter. The shelter is being staffed with Red Cross volunteers and Social Services personnel.

### **City Service Impact**

While the City of Fayetteville, Cumberland County and other agencies have made great progress with assessing storm damage and clearing roadways, the City's services will be impacted.

- Code enforcement and inspections services may also be delayed this week due to the damage in affected areas.
- The City of Fayetteville's FAST services are operational; however, some routes may be impacted in the storm-damaged areas.
- Citizens can put regular trash out at the curb this week, but are asked to please be patient as crews work to get to their areas.
- There will be no bulky item pickups for the April 18-25.

### **Storm Debris Separation**

It is very important that residents separate types of storm debris and place the materials at the curb. Items should be sorted into the following different piles:

- Vegetative items like tree limbs, stumps and leafy matter
- Construction and demolition items like metal roofing, lumber and wood, tile, glass, gypsum board
- Household hazardous wastes like cleaning products, paints, stains and solvents
- Electronic waste like computers and TVs
- White goods like stoves, heat pumps, refrigerators and water heaters
- Soil, mud and sand
- Vehicles and vessels

If debris is not separated, it will hinder clearing operations and delay pickup.

### **Power Outages**

Citizens can call Progress Energy at 1-800-452-2777 or South River EMC at 910-483-1010 for information about power restoration.

### **Red Cross**

Monetary donations may be made to the American Red Cross Highlands Chapter at 807 Carol Street, Fayetteville, NC 28303. Call 910-867-8151 ex. 29 or log onto [www.highlandsarc.org](http://www.highlandsarc.org).

### **Citizen Updates and Information**

The City and County public information offices are coordinating a unified message, responding to citizens and ensuring that they have appropriate information as they recover from this disaster.

- The City of Fayetteville website, [www.cityoffayetteville.org](http://www.cityoffayetteville.org), has a special section, titled “Storm Response and Citizen Update.” This section will be updated as new information is available for release. Information is also available through Cumberland County’s website, Facebook page and Twitter.
- Fliers with important storm related information will be distributed to the citizens in the affected areas. These fliers will be available at the command posts later today. The Fayetteville Police and Red Cross volunteers will also be distributing the fliers.

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