



MINUTES OF THE LIBRARY BOARD OF TRUSTEE MEETING MARCH 18, 2021

In compliance with the N. C. Governor's Executive Order 121, Section 3.A.a., this meeting was streamed live on the County's website. The meeting is also available to the public on YouTube. Everyone attended this virtual meeting from their individual locations via GoToMeeting video conference in accordance with the Governor's Executive Order.

Trustees present via GoToMeeting: Chair Belinda Wilkerson, Vice Chair Irene Grimes, Dennis Cedzo, Jeremy Fiebig, Ann McRae, Katrina Tiffany and Pamela Story

Library staff present via GoToMeeting: Interim Library Director Cotina Jones, Programs & Services Division Manager Nora Armstrong, Division Manager for Collection Development Pamela Kource, Emerging Adult Services Specialist Jessica Jones, West Branch IS Librarian I Ashlea Johnson and Admin. Coordinator to the Director Marili Melchionne

Branch Managers Present: Kohnee Harmon – Bordeaux, Jennifer Hatcher – Cliffdale, Amanda Dekker – East and Michelle Gross – Spring Lake

Others present via GoToMeeting: Friends of the Library Bordeaux Branch Representative Greg Rich

I. CALL TO ORDER

Chair Wilkerson called the regular meeting of the Library Board of Trustees to order at 9:05 a.m. on Thursday, March 18, 2021 via GoToMeeting video conference.

A. Introduction of Special Guest Friends of the Library Bordeaux Branch Representative Greg Rich:

Chair Wilkerson introduced Mr. Rich and on behalf of the Friends of the Library board, Rich shared the following information:

- ✓ The Friends continue to have their scheduled meetings via GoToMeeting and the next meeting is May 4th. Even though the board cancelled the February and May book sales, the board is preparing for when we will have another book sale.
- ✓ Board members have been checking into what PPE would be needed for the book sale workers and consulting with the people who are most concerned like the volunteers who will work at the check out counter.
- ✓ The next possible book sale will be August 17 for members only and August 21 & 22 for the public. The Library is waiting on the County on when the libraries will open and we hope that Friends volunteers will be able to come back as well. Even without the book sales, there are 163 Friends members.

II. APPROVAL OF TODAY'S MEETING AGENDA

MOTION: Chair Wilkerson moved to approve today's meeting agenda

SECOND: Trustee Cedzo seconded the motion

DISCUSSION: None

VOTE: Approved unanimously

III. APPROVAL OF THE FEBRUARY 18, 2021 REGULAR BOARD MEETING MINUTES

MOTION: Chair Wilkerson moved to approve the February 18, 2021 meeting minutes

SECOND: Vice Chair Irene Grimes seconded the motion

DISCUSSION: None

VOTE: Approved unanimously

V. INTERIM LIBRARY DIRECTOR'S REPORT

A. Introduction of new Admin Staff member: Interim Library Director Cotina Jones introduced newly hired IS Librarian I Ashlea Johnson (West Branch).

B. Interim Library Director's Update:

1. Outreach by the Numbers:

Jones shared the following information:

- ✓ During the last month, Community Resources for those in need (CRFTN) pamphlets were delivered to several organizations along with the "We're Here for You!" half sheets to remind our community that we are here for them and that the library has resources available.

2. Virtual Learning Center (VLC) Update:

Jones shared that the daily average continues to be 32 for all six locations. At one point we were going to say that the North and Cliffdale locations were going to be closed starting Monday, March 22nd. However, we received notification yesterday that the last official day for the VLCs will be Friday, April 9, 2021. Until then, Cumberland County Schools staff will continue providing lunches and the Cumberland County Extension Department staff will continue providing virtual programming.

3. Service by the Numbers:

Curbside Service Statistics: During February, 4,303 customers were served. For Curbside Print/Scan/Copy/Fax services, 526 customers were served. For Virtual Reference services, 94 customers were served.

4. Virtual Programming by the Numbers:

From February 13 to March 12, 2021, 760 customers participated in craft programs; 1,803 participated in preschool programs; 1,414 participated in school age programs and 1,879 participated in teen stream. Recently the library offered the first live streaming jazz concert and 108 people attended. The musician performs his own music and he recently sent us an MP4 file of additional music that can be posted on Facebook for a couple weeks.

5. Weekend Curbside Services:

Starting April 10, 2021, curbside services will be available on Saturdays from 10:00a.m. to 4:00p.m. at all eight locations.

6. Cliffdale Minor Renovations:

Photographs were shown of the renovations at Cliffdale library. New carpet has been installed, the stacks have been rearranged and acrylic barriers have been installed at the circulation desk. Jones invited the board members to visit Cliffdale once it reopens.

7. County Manager and Commissioner Chair read from the library:

Photographs were shown of County Manager Amy Cannon, Commissioner Chair Charles Evans and CiCi Leopard as they were filmed reading *Green Eggs & Ham* for Cumberland County School students. They used the children's area at Headquarters library to film the reading. This was a fun event and well received.

VI. OLD BUSINESS: NONE

VII. NEW BUSINESS:

A. Emerging Adult Services Specialist Report – Jessica Jones:

Ms. Jones shared that since starting at the library in October 2020, she has connected with Fayetteville Urban Ministries, NC Works, Ramsey Street Alternative School and the Juvenile Detention Center. Past programs she was involved with include career aptitude test and college prep sessions with Fayetteville Urban Ministries and an escape room during Harry Potter Book Night. Programs that are in the planning stage include Just Eats, Poetry Writing Workshop, NerdSlam, Nerd Market, Summer Reading Program and Science Month. Some ideas she has for the future include having a table at the Dirt Bag Ales Farmer's Market and Fayetteville Comic Con, partnering with academic libraries and a Fandom Club.

B. Other Business: None

VIII. ADJOURNMENT

With no other business to discuss, Chair Wilkerson adjourned the meeting at 9:31 a.m.