

CUMBERLAND COUNTY PUBLIC LIBRARY & INFORMATION CENTER

The library opens windows to the world by encouraging expression, enlightenment, and exploration.

November 2019 Director's Report

Community Outreach:



The Fayetteville Observer's *Kidtopia* took place at the Crown Expo Center. The library staffed two tables while YS Library Associate Jared White provided story times to families who took a break from all the activities.



The Military Affairs Council held their *Spouses in Military* Expo at Fayetteville State University. The library staffed a table and spoke to spouses who recently moved to the area and those already living here about library programs and branch locations.

Headquarters Library

Success Stories:

- ★ IS Library Associate Sharon Jackson assisted a customer with her résumé and later on the customer returned to let her know that she had gotten the job!
- ★ Library Associate Wendy Olsen helped a customer preparing for a cosmetology exam. The customer could not afford to purchase the study guides and was frustrated that all the library's copies were checked out. Olsen showed her the library's *Testing & Education Center (TERC)* database and the women told Olsen that she was "ecstatic that you helped me find this to help me prepare for my exam!"

Highlights:



The Local & State History and Genealogy department hosted the **Letters from the Trenches: Dear Kit** program. In the photograph on the left, Mr. Hardin Minor is giving a performance based on the letters that his grandfather, a Marine Captain in the First World War, wrote to his sweetheart (and future wife). The performance included family photos and a slide show.

To celebrate National Novel Writing Month, the Youth Services department hosted a series of workshops, **NaNoWriMo**, to help tweens and teens meet other aspiring writers and share ideas and techniques. Teens and tweens then shared what they had written. As part of the workshops, participants even made their own journals. (Photo right.)



During the **Fascinating STEM – Magnetic Science** program, children learned about how magnets work and what objects magnets attract. They even had fun trying out different magnetic tricks.

Bordeaux Branch Library

Success Story:

- ★ Tammy Baldwin asked IS Library Associate Avery Reinink for help with printing documents that she saved on her phone and Google Drive and needed the next day. Reinink easily managed to get two printed, but the third would not print. Reinink tried multiple ways to send the document to the printer and eventually managed by attaching the document to an email, opened the attachment, downloaded it and sent it to the printer via a different email. Ms. Baldwin was very grateful.

Highlights:



Children made turkey puppets at the Thanksgiving themed story time.



Families enjoyed Lego Free Play

Cliffdale Regional Branch Library

Success Stories:

- ★ Library Associate Carina Chun helped Glenda Williams who was about to have surgery and desperately wanted to learn how to download books using her iPad. Chun showed her the process on using *RB Digital* and *NCDL*. Chun also showed her how to check out and read the books via the app. Ms. Williams was very grateful and said that now she can recuperate from surgery while reading books on her iPad.
- ★ Branch Manager Mary DiRisio helped an extremely stressed woman who was in town visiting her soldier son. She needed a document downloaded, printed, scanned and emailed back. DiRisio walked her through the process and when it was completed, the military mom hugged her and tearfully said that when she walked through the library door she didn't know what she was going to do and now it was going to be okay.

Highlights:



Kids Craft: Making Pinecone Animals



Kids Science: Making Juice Spheres

East Regional Branch Library

Success Stories:

- ★ As IS Library Associate Jacquelyn Brown helped a patron print her resume, the patron mentioned that the last time she was in, Brown assisted her with job applications and she wanted to share that she had already found a new job in a doctor's office.
- ★ Admin. Support Specialist Patricia Tew, Circulation Manager Tammy Holt and IS Library Associate Kimberly Walters assisted a customer who was sent from the DMV to print his tax records to complete his paperwork. They helped him print the document directly from his phone and he was very pleased. About 30 minutes later he returned to the library needing another document printed from his phone and needed little assistance this time. As he was leaving, the customer stated, "You made even going to the DMV a more enjoyable experience. The library is such a great place. You made my Monday morning!"
- ★ During the **What'cha Makin' Wednesday** DIY fidget toys craft program, a teen boy sitting next to YS Librarian I Melissa Lang said that the craft "looked cool" but that it was too hard for him. Lang insisted that it wasn't and that he should give it a try. Lang walked him through the assembling of a "bike chain" type fidget step-by-step, encouraging him and letting him find his own way. When he finished it he paused for a minute, made it flip like it's supposed to and then looked up with a huge grin and said, "Hey, I did it!" He went on to make two other types of fidgets and then told his friends to come and try the activity.

Highlights



**Let's Do a Science
STEM Club: Marble
Roller Coasters**



**Homeschool Craft
Club: Thanksgiving
Placemats**



**Story Time – Veteran's
Day Windsocks**

**DIY Wood
Stencil Signs**



Hope Mills Branch Library

Success Stories:

- ★ A happy customer came back in after the Thanksgiving holiday to thank Library Associate Jacob Toomey for all his help with showing her how to download audiobooks before she left on a trip.
- ★ YS Library Associate Tyrone Elliott's **Nerds Rule** program was a big hit with a young customer who said that the program inspired him to step out of his comfort zone and try something new!
- ★ An excited adult customer came back to report to IS Librarian I Sabrina Taylor that she received a 99% on the college paper that Taylor assisted her with.

Highlights:



The Youth Services program **Make Your Own Spa Gifts** was a great success!

Adults also got in on the spa day fun during **Bath Bomb Mania** where they learned how to make their own bath bombs with help from *Bath Snob* representative Connie Rushing.

Attendees at **Money Wise Boot Camp** learned all about budgeting strategies and how to prepare for retirement with advice from JoAnn Bailey of *Jo's Financial Solutions*.



North Regional Branch Library

Success Stories:

- ★ While assisting a Pre-K teacher, Library Associate Kathryn Beach mentioned *NC Kids Library*, *TumbleBooks* and *TumbleMath*. The customer did not know about these online learning resources. Beach then explained how to download the apps and use the resources in her classroom. The teacher was excited and surprised that the library offers these types of resources.
- ★ YS Librarian I Aaron Mehaffey assisted a grandmother combing the "Beginning Readers" shelves trying to find Ready-to-Read Level one books for her preschool grandchild. The grandmother said the books Mehaffey picked out were perfect and thanked him for explaining the reading level designations to her.

Highlights:



At the **Musical Me: Rhythm & Rhyme Time with the Fayetteville Symphony Orchestra** program, children experienced a fun introduction to music through songs, chants and activities. On the program survey, one customer wrote, "We love and appreciate all programs and events organized by North Branch Cumberland County Library. Thank you very much for educating kids. We are blessed to be able to use this wonderful resource."

Attendees at the **FSU Read-Round-About** enjoyed a humorous dramatization of the book *Spoon* by Amy Krouse Rosenthal followed by STEM related activities including a spoon relay race, measuring a spoonful and making music with a spoon.





Children from College Lakes, Gray's Creek and Eastover Elementary schools watched native dances and learned about Lumbee history through oral narrative and artifact demonstrations at the library's three Native American Culture programs. Many of the classes also toured our library.

The **Wacky Wednesday** programs are a big hit with our elementary school age children. The day after the **Wacky Wednesday: Shark STEM Time** one youngster was still excited and told staff her favorite part was searching for shark's teeth through the eastern North Carolina fossil mix.

At the **Maximize Your Space** program, Professional Organizer Summer Puleo shared interesting and creative space saving tools and tips. Attendees asked many questions and requested more programs on home and office organization.

Spring Lake Branch Library

Success Story:

- ★ YS Librarian 1 Suzanne Pate helped a mother and son use the *Culturegrams* database to help with the seven year old's school assignments. He had trouble finding some of the answers he needed for one of his homework questions, "Which African countries have deserts?" *Culturegrams* allowed him to click on various countries to find the answer. His mother was thrilled and thanked Pate several times for teaching them about this resource and showing them how to access it at home. She told Pate that they would definitely use it in the future.

Highlights:

Branch Manager Michelle Gross hosted the Needlecraft Club, where attendees worked on needlework and crocheting, shared tips, and enjoyed socializing with each other. They also enjoyed showing off their projects. Other customers in the library stopped to see what the small group was working on and expressed interest in joining in the future.

YS Librarian I Suzanne Pate hosted **Knot Tying for Teens and Kids**. Eagle Scout John Pate taught a group of Girls Scouts and other attendees how to tie six basic knots needed for survival or camping. One of the fathers asked, "Can I play too?" at the beginning when the ropes were being passed around, and by the end of the program the adult Girl Scout leaders were learning too! Everyone had lots of fun while learning new skills!



YS Librarian 1 Suzanne Pate took the LEGO Kits out on her visit with the Spring Lake Boys and Girls Club. Pate and the Group Leader were able to work with the children on sharing while using the LEGOs. The children had a blast playing with the LEGOs and creating their masterpieces!

West Regional Branch Library

Success Stories:

- ★ YS Library Associate Jessica Ferron assisted a teen who was looking for resources on sign language. The teen explained that they found out his four year old brother is losing his hearing and the teen wanted to be able to communicate with him. He also wanted to learn how to pick on him in sign. Ferron gave him books and other resources that would help him learn sign language.

- ★ Library Technician Lisa Johnson assisted a child in finding books on Egypt for a school project. The child came back about two weeks later and thanked Johnson for helping him find the books. He shared that he received a 100 on his report. He then asked for help with finding books on Spain. When he was leaving he said, "Thank you Mrs. Johnson, you rock!"

Highlights:



At the **Musical Me** program preschoolers listened to stories about music, watched and participated in a fun musical puppet show and later played *Twinkle, Twinkle Little Star* on various musical instruments as they walked through the library.



At the **Talking Turkey** themed story time, preschoolers had a lot of fun listening to stories about turkeys and things they are thankful for.



Teens had fun designing glider planes and later taking them for a trial flight during **Teen Hang: STEM**. At **Teen Hang: Crafts**, teens reflected on what they were thankful for by creating scratch off bookmarks and leaves. Afterward they explored the International Space Station through virtual reality headsets.

IS Librarian I Brianna Davis hosted the holiday themed **ALA International Games Week: Dungeons and Dragons**. Players embarked on a *Nightmare Before Christmas* themed adventure in which a ragtag group of Christmas Elves had to save Santa Claus from Halloweentown and the Oogie-Boogie before Christmas was ruined forever. Players greatly enjoyed the event and thanked the library for hosting the game.

YS staff hosted a day care marching band and prior to the march, staff made library patrons aware of the brief increase in noise and offered to close doors. Instead, our wonderful patrons came out listen to the miniature band and cheered them on.

**LIBRARY PROGRAM STATISTICS FOR
 November 2019**

In Library Programs	
Adult Program Attendance:	582
Young Adult Program Attendance:	1,663
Children's Program Attendance:	4,810
Programs in the Community	
Adult Program Attendance	38
Young Adult Program Attendance:	155
Children's Program Attendance:	2,272
Community Events	
All Ages Attendance:	1,226

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