

CUMBERLAND COUNTY PUBLIC LIBRARY

The library opens windows to the world by encouraging expression, enlightenment, and exploration.

June 2019 Director's Report

Author Visit – Kevin Maurer

On June 9 the Friends of the Library presented Kevin Maurer, co-author of the New York Times bestseller *No Easy Day*, the story of the hunt for Osama bin Laden and several other books on military topics. Maurer, a former Fayetteville Observer reporter, talked about working as an imbedded journalist with Special Forces Teams in the Middle East. In the photograph on the right Maurer signs books for program participants.



Summer Reading Program's "A Universe of Stories"



The summer reading program (SRP) for readers of all ages began June 1 and will run through August 15. This year's theme is "A Universe of Stories" and consists of special programs that include **NASA @ Your Library** programs, **Llama Llama**, **LEGO Emmet** character costume visits and special visitors from Mad Science, the North Carolina Zoo and Lee Bryan "That Puppet Guy."

Headquarters Library

Success Stories:

- ★ IS Library Associate Ivie Elliott assisted an older patron who said he was homeless and needed help restoring service to his *Lifeline Assistance* phone. He told Elliott that he wasn't good at using computers but he had all the information he needed to enter into the website. Elliott got him on a computer and showed him how to get to the websites. After a few minutes of coaching the patron seemed somewhat comfortable going forward on his own and was able to get all the information entered into the website to get the phone service restored. He was so grateful that someone would actually take the time to help him and not judge him for being slower on the computer. He came back a few days later to add some additional information and glad to see Elliott because it made him feel more comfortable about using the computer again. This time he needed less help than before and quickly finished his task.
- ★ IS Library Associate Sana Moulder assisted a woman from Florida who was searching for an article about an Advanced ROTC training program that had been held at Fort Bragg in the summer of 1981. The customer needed verification of the six-week program as it would count as federal service. Moulder found articles that included the dates the program began and ended and sent these to the customer. The woman was very pleased as she had already contacted Paraglide, Methodist University, Campbell University and the Army's ROTC cadet program and had not found anyone who could help her find this information.

Highlights:



IS Librarian I Jay Goldstein hosted the annual **Local Author Showcase**. Over 25 authors came together in the Pate Room to sell and speak about their books, talk about what it means to be a writer and to network with other authors and the community at large. On more than one occasion a member of the public came up to Goldstein to tell him how surprised and happy they were that there were so many local authors in our community. Many authors sold their works.

IS Librarian I Gaby Kientz hosted the popular **Toward a More Perfect Union** program and partnered with the NC Civil War & Reconstruction History Center. Lecturers featured the history of the Underground Railroad and Juneteenth. The musical interlude was given by Haymount Presbyterian Church choir.

IS Library Associate Ivie Elliott hosted the **Night at the Transportation Museum** program. Attendees experienced a behind the scenes view of the inner workings of the Fayetteville Area Transportation & Local History Museum. Everyone had a wonderful time! [photo right]



Children had fun making their own bird feeders during **Fascinating STEM Science: All About Birds**. [photo left]

These tweens enjoyed the **Make a God's Eye** craft program so much, they said they would return to the next program. [photo right]



Participants enjoyed learning about space payload delivery systems during the **NASA @ My Library: Mars Landing Challenge** program. They then enjoyed creating their own delivery systems to safely land boiled eggs to the ground. [photo right]



Bordeaux Branch Library

Success Stories:

- ★ YS Library Associate Jessica Ferron was assisting a customer looking for resources that she could use to work on a project dealing with ASL. The customer was amazed at the many resources that Ferron knew, as well as pleased that the library had someone who was able to respond to her using ASL signs. She explained that she was losing her hearing and trying to practice sign language as much as possible.
- ★ Miriam, a regular story time attendee, enjoyed the flannel set, *Rocket, Rocket* so much that Library Associate Tracey Pelletier invited her to stay after story time and act it out herself a few times. Her mother thanked Pelletier for providing such an engaging flannel story to her daughter and the other children. When Miriam returned the following week for story time she asked if we could do *Rocket, Rocket* again!
- ★ A customer approached IS Library Associate Avery Reinink looking for books for a graduate school report on medicine. After finding a few, Reinink also recommended the library's databases and e-books for additional sources. Reinink called IS Librarian I Matt Kleven to suggest further source options. Kleven recommended the customer check out other college libraries, then suggested hospital libraries, giving her the number to the medical library at Cape Fear Valley Hospital. In closing, Kleven asked the customer if we helped. The customer said excitedly "Oh yeah! I'm glad I came over! Thank you!"
- ★ A customer who was creating a flyer using Microsoft Word asked IS Library Associate Avery Reinink for help. The customer was having difficulty getting the name/number tag portion of the document to format properly so Reinink showed her one way, using text boxes. Reinink then researched and figured out an easier and quicker way to do it by inserting tables, instead of a text boxes. After Reinink showed the customer the better way, she was so grateful that she gave Reinink a hug.

Highlights:



Tweens enjoyed making DIY Moon Sand during June's Summer Break Hang!

Having fun making Galactic Slime during June's Summer Break Hang!



Children from Myers Recreation Center were happy to choose books received from the Summer Time Kids Grant.



Darth Vader invaded Bordeaux library during a NASA @ My Library program.



Patrons had fun making 4th of July Yarn Wreaths.

Cliffdale Regional Branch Library

Success Stories:

- ★ A woman was with her toddler and baby while using the computer lab. She was having difficulty handling the children and typing so YS Library Associate Carina Chun recommended that she check out a laptop and bring it over to the children's section. Her toddler started using the Crayon iPad while the mother sat in a chair with her baby and did her work. She thanked Chun and said she didn't know about the ability to check out laptops. She said, "This makes things easier and my child has something to do."
- ★ IS Library Associate Carmelita Torrey assisted an elderly patron with setting up his email account and scanning some important documents to his flash drive in order to send them through email. This had to be taken care of by the end of the day. The customer said he was thankful for the library for helping people like him use the computer because he doesn't have anyone else to teach him how to do this.

Highlights:



Llama Llama



Wood You Like to Make Art?



Teen Craft: Painting for Beginners

East Regional Branch Library

Success Stories:

- ★ IS Library Associate Kimberly Walters assisted a customer with formatting his resume using Microsoft Word. Upon completion the customer was delighted and grateful for the help and stated that he needed it for his interview that was in a couple of hours.
- ★ A mom came into the YS department looking for information about homeschooling activities. YS Library Associate Madelon Pylate shared various brochures with her about homeschooling groups in the area. The patron said that she was really looking for activities for the summer that homeschoolers do during the year to keep her kids actively learning while they are out of school. She wanted to help them retain their skills so they would not be behind when school started again. Pylate showed her the children's educational links on the library's website and gave her the monthly calendar with the Summer Reading Program activities listed. The patron grinned and said that was just what she was looking for!

Highlights:



Star Wars Party



Melted Crayon
Art



Lego Star Wars
Free Play



Crafturday adult
craft program –
DIY Painted Vases

Hope Mills Branch Library

Success Stories:

- ★ After noticing our new VOX books on display, a teacher on her summer break remarked to YS Library Associate Sarah Thornton how happy she was that our library now provided them. She stated that they were very helpful to use in her ESL classrooms so the children could hear the story as they read along.
- ★ A proud parent commented to IS Librarian I Sabrina Taylor on how her 1st grade child is able to read on a 3rd grade level thanks to coming to the library!

- ★ Library Associate Holly Wunsch helped a mother and her two young children sign up for library cards and then told them about the Summer Reading Program (SRP). The mother came back the next week and said she was grateful to the library for having the SRP because her kids were reading more than they had in a long time. She also mentioned that since her children were reading more she now had time to read and was enjoying participating in the SRP herself.

Highlights:



Children had fun pretending to be astronauts exploring space while taking advantage of an out of this world photo op created by YS Library Associate Sarah Thornton.

The **Llama Llama Pajama Story Time** was a big hit! Children young and old were eager to participate and then pose for pictures with Llama Llama.



Children and their families enjoyed hands-on science during the **NASA@ My Library: Become a NASA Scientist** and **NASA@ My Library: Constellation Station** programs.

North Regional Branch Library

Success Stories:

- ★ A patron attributes her grandson's second year of participation in the Summer Reading Program as a factor in his reading progress. She recalled his recent reluctance and subsequent excitement in reading *Swimmy* by Leo Lionni. He was so pleased with his success that he wanted to read it out loud again and asked to check out more titles by the author.
- ★ In preparation for deployment, a military dad requested staff assistance in finding *If You Give a Mouse a Cookie*, and *Don't Let the Pigeon Drive the Bus* and several other humorous picture books to read to his son. The dad planned to video record himself reading so that his son would still experience their special time together during his absence.
- ★ IS Librarian I Lisa Dean found a site that converted a cross stitch pattern into a printable file for a super impressed and happy customer. Using the converter on Pixel-Stitch.net, Dean was able to convert the image as well as some religious symbols into cross stitch. It is certainly helpful when your local librarian is crafty with computers and a needle as well.

Highlights:

Children made glow-in-the-dark beaded constellation pipe cleaners and learned about the stars during the **NASA @ My Library: Constellation Station** program.

During the **Wacky Wednesday: Paper Airplanes** program, children learned about aerodynamics as they apply to real airplanes and paper airplanes. Then they created their own paper airplanes and tested their designs.



Children met Llama Llama at the **Meet Llama Llama Pajama** Story Time. [photo left]

Teens worked together to find clues to escape at **Teen Scene: Star Escape Room**.

Children made collage wookies and paper plate porgs and their own baking soda and food coloring Death Stars that they exploded with vinegar.

Teens learned about exoplanets and the possibility for life in other solar systems from FSU's Joe Kabbes during the **Teen Scene: NASA @ My Library: Exploring Exoplanets** program.

Spring Lake Branch Library

Success Stories:

- ★ A child wanting only the facts and lots of history was amazed by the assistance of YS Librarian I Suzanne Pate, who found books about Pompeii as well. The girl's mother was glad to learn about the CultureGrams online database for school projects. In addition, Pate gave her a quick tour of the library's website and the mother said, "We never knew about any of this." [photo right]
- ★ Sometimes the simplest things like printing from email and faxing make customers very grateful. Below are just two examples:
 - Librarian I Michele Lockleair assisted a customer faxing important documents regarding the death of his mother-in-law. The customer said, "Thank you, you are a lifesaver! I don't know how I would have gotten this done without your help."
 - Circulation Supervisor Angela Adams helped a student print materials to be used in her final exam in spite of a forgotten password for her Email. The customer said, "Thank you! I really didn't want to have to drive into Fayetteville."



Highlights:

The 20th Anniversary for the Spring Lake Branch coincided with the retirement of long time Branch Manager Gloria Nelson. Speeches by Spring Lake Mayor Larry Dobbins and County Commissioner Charles Evans among library staff highlighted the important role of the library in the community and Nelson's leadership.

Children at the Spring Lake Boys & Girls Club have enjoyed receiving books though the Summertime Kids Grant and making crafts with YS staff. [photo right]



YS Library Associate Stephanie Clamor performed an outdoor Saturday morning story time at Carver's Creek State Park with 24 in attendance. This is the second time staff have conducted a program at the park. More are planned in coming months.

West Regional Branch Library

Success Stories:

- ★ IS Librarian I Robin Deffendall and IS Librarian I Brianna Davis collaborated to assist a customer with a homework assignment to create a timeline of the Victorian period, including biographies of a writer, composer and artist from the time period. Deffendall began helping the customer with research and Davis later joined to help the customer finish finding the biographical information she needed. Davis assisted the customer with printing her information and the customer was grateful, stating that she could not have done the assignment without Davis and Deffendall's help.
- ★ As Library Associate Megan Noble was helping a mother and daughter check out, she also told them about the library's Summer Reading Program. The daughter was really excited about it and told her mom, "We can do this together!" They thanked Noble and both walked out with reading logs.
- ★ During the **Library Geek Squad Drop-In Lab**, IS Librarian I Brianna Davis assisted a customer with setting up her Kindle. The customer wanted to listen to podcasts on her Kindle so Davis guided her through downloading a podcast app and setting up an account. From there, Davis helped her search for several of her favorite podcasts, and demonstrated how she could save them to return later or download to listen to them offline. The customer was very happy and said that she would be downloading podcasts later that day.

Highlights:

We celebrated LGBTQIA Pride Month at **Family Pride Celebration** with crafts and games. Families painted canvases and tie-dyed fabric while sporting pride gear and rainbow tattoos. [photo right]



The excitement of seeing Emmett and having the opportunity to build using Legos was an awesome experience for the youth who attended **LEGO Free Play with Emmet Brickowski**. [photo left]

In collaboration with Cumberland County Schools, the **Summer Feeding Program** got into full swing with lots of nutritious food and very excited and hungry youth to take advantage of this wonderful program! [photo right]



Outreach events at the Cumberland County Sheriff's Department and Lake Rim Park **Summertime Kids Programs** were opportunities for the Cumberland Community Foundation and the library to work together to keep youth engaged in reading during the summer. [photo left]

LIBRARY PROGRAM STATISTICS FOR
June 2019

In Library Programs	
Adult Program Attendance:	801
Young Adult Program Attendance:	326
Children's Program Attendance:	5,124
Programs in the Community	
Adult Program Attendance	36
Young Adult Program Attendance:	71
Children's Program Attendance:	2,206
Community Events	
All Ages Attendance:	1,540

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